



Frequently Asked Questions

1. How do I know if I'm eligible to take the course?

Eligibility and pre-requisites, if any, will be stated in the course details.

2. Do I need to commit to completing ACE a course after enrolling?

Yes, you are expected to make a full commitment: to watching all videos, attempting all quizzes prior to live sessions, completing all assignments, and attending all live sessions.

3. Do I get a certificate if I complete a single course successfully? How about several courses?

You will receive a digital certificate upon successful completion of each course. You will not receive a certificate if you fail.

4. Can I pull out from a course after it has started?

For the Beta phase, you can drop out of a course before the second live session. You must inform ASB in writing, as well as your employer if necessary.

5. Is it mandatory to attend all live sessions?

Attending live sessions is very beneficial as you can learn from others. We expect you to attend 80% of the live sessions if possible. However, if you miss a session due to unavoidable circumstances, please inform the course administrator (aceacademic@asb.edu.my) before the start of the session. Course staff will try to accommodate you though you will likely miss important group work.

6. Are all ACE courses online? Are there any physical classes?

ACE courses are a mix of hybrid. The videos are asynchronous and can be watched at your convenience. Live sessions are synchronous and must be attended at the appointed time over video conference.

7. What if I am not from the country? How do I attend the live-sessions?

ACE allows you to take courses from anywhere. Refer to Q6 for information on the flexibility of our ACE sessions.

Credit Transfer/ Application for Inverted Admissions

8. I've taken a few ACE courses and now, I'm interested in completing my MBA/EMBA with ASB. How do I go about this?

ACE courses can be transferred to ASB if you are admitted. Please reach out to us at acesupport@asb.edu.my if you would like to discuss admissions.

9. If I have taken certain ACE courses, do I need to go through them again when taking my MBA or EMBA?

If you have already completed a similar ACE course within the MBA or EMBA program, you will be eligible for credit transfer if you are admitted.